

IFLA SET PRESENTS



**IFLA Section
Education and Training**

Putting Emerging LIS Competencies into Education and Practice: Challenges and Opportunities

Day 2

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Education and Training Section

Friday, 20 November 2020

15:00-16:30 CEST*

***Central European Standard Time**





Light the hope with information service:

How Chinese Librarians Embed Their Professions into the Battle against COVID-19

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Main themes of academic researches

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Objects, time length, platforms.

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Services of public libraries and the features.
Professional competence of librarians shown during the period.

04

Further Strategy

Professional training, academic education,
digital service ability...



Chapter 1

Background and Review



Background

The outbreak of COVID-19 is a challenge not only for the medical field, but also for the public service facilities. Chinese public libraries have been closed for nearly two months, but the librarians did more than just open the public access to online resources. Though without tangible working desks, they launched professional information service to people quarantined at home, and soothed people's panic with knowledge and online service. Chinese librarians have shown their competencies in this silent battle. Where there are books, there are hopes.

Review

- The earliest research on libraries and public health emergencies in China can be traced back to 2003, the SARS epidemic.
- In 2020, COVID-19 accelerated the emergence of relevant research.
- Focus on the establishment and practical exploration of the library emergency management and emergency service mechanism.
- Library Emergency Management
 - Deficient and imperfect→ Measures
- Emergency Service Mechanism
 - Impact and challenges on library services
 - Main emergency measures of libraries
 - Existing problems
 - Future development suggestions



Chapter 2

Methodology

Methodology



Samples

3rd and 4th Public Cultural Demonstration Plots
58 cities covering 31 provinces of China
Reflect overall situation of China.



Time Length

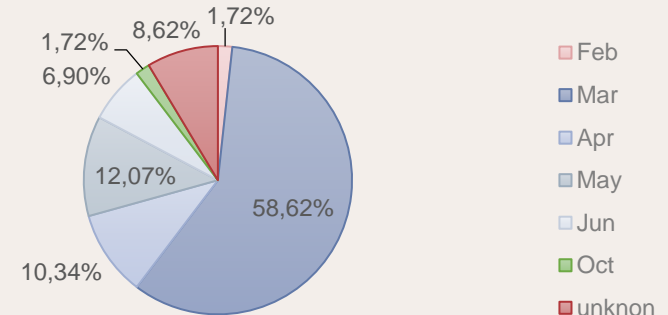
From 1.24 to the opening date.
Over 2 months.



Platforms

Official Websites.
Wechat public platforms.

Opening Date of 58 municipal libraries

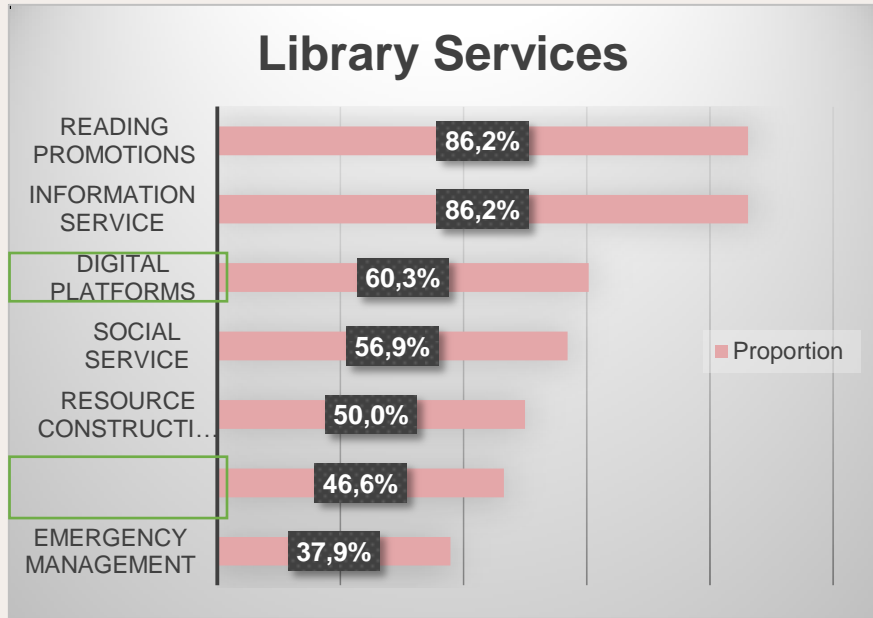




Chapter 3

Services and Features

Services



Reading Promotions

Including e-books recommendation(with QR code), online activities, offline activities.



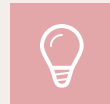
Information Service

Collect and post information about coronavirus, information literacy and reference service.



Social service

Donations, voluntary work and serve special groups.



Resource construction

collections about coronavirus, construction of databases or repositories.



Emergency Management

Emergency management plan, epidemic prevention, epidemic trainings towards librarians.

Online Reading Promotions



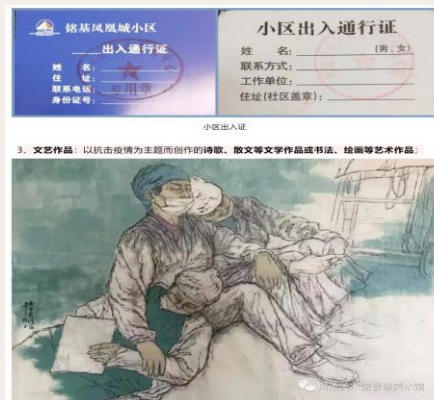
Online exhibitions

1. theme exhibitions.
2. exhibitions about chinese practices
3. cooperation with other public cultural facilities.

后母戊鼎、子龙鼎、大孟鼎（青铜器展）；四羊方尊（古代中国展）、瓷塑天鹄等都在中国国



家博物馆展出。



collections of anti-virus evidences

passports of the communities,
literature and literary works,
letters and pictures.

Joint activities of library field

1. Supportive actions on Tiktok.
2. sharing reading platforms.
3. collections of anti-virus works.



Online reading groups

1. organized on the digital platforms.
2. lead by celebrities.
3. promote classics during quarantine.

Offline Reading Promotions



Set offline reading stations

1. set in medical shelters.
2. set in quarantine hotels.
3. set in communities.



Donate books

1. donate books to hospitals.
2. donate books to communities.

Delivery service

1. cooperate with online bookstores.
2. order online and deliver home.
3. Free or low price.



Offline reading promotion activities

1. sending books home.
2. widen the use of digital resources



Other Services

Information Service



Social Service

让爱“听”得见——疫情防控手语微课堂
广东省立中山图书馆 2月20日



新型冠状病毒肺炎肆虐全国, 社会各界共克时艰, 隔离不隔爱! 广东省立中山图书馆、广东省聋人协会、广东省手语协会联合推出疫情防控手语微课堂, 让我们一起传承知识、服务社会、科学防控、共同战“疫”, 让爱“听”得见!

第一期: 疫情防控常用词句



(建议在WIFI环境下观看)



由于上厕所、饮水都需要摘掉防护用品, 为节约物资和时间, 志愿者们放弃休息, 不吃不喝, 持续完成了六小时的工作。工作期间, 全面排查、信息登记、体温检测等工作, 让忙碌的志愿者们憋出了一身汗, 但听到一声声“谢谢”、“辛苦了”, 让寒冷的道口充满了温暖, 也更加坚定了大家对于防疫最终取得胜利的信心。

Other Services

Resource construction



Emergency Management

Features of the services



**Cross-industry
cooperation and
interactions**



Social participation



**Targeted service
for different
groups**



Chapter 4

Findings and Analysis

Professional Competence of librarians



Information Resource Organization and Management Ability

- Cooperate with libraries or publishers to enrich and share digital resources
- Actively collect special network resources to establish special epidemic database or special anti-epidemic page
- Collect information related to the epidemic from the society and preserve the historical memory of the community



Information Service Ability

- Identify users' demands for online digital resources, online activities and offline contactless distribution, and provide specific reading and promotion services
- Provide the latest epidemic information announcements for epidemic knowledge popularization and publicity education
- Carry out information literacy education to improve users' ability to identify information
- Carry out joint virtual reference consultation for the public and decision support services for governments



Information Technology Ability

- Use information search skills to identify and break rumors
- Establish digital service platforms
- Develop new systems and innovate service modes, such as online lending & express home service platform



Research Ability

- write research reports and academic papers
- conduct special research

The background features several abstract geometric shapes. In the top-left corner, there is a large red circle partially overlapping a smaller blue circle. In the top-right corner, a large blue shape with a cluster of small blue dots inside is partially visible, along with a red circle and a white curved line. In the bottom-left corner, there is a large red circle with a cluster of small blue dots inside, and a smaller blue circle below it. In the bottom-center, there is a large blue circle. The overall design is clean and modern with a light beige background.

Chapter 5

Strategies on Further Development

Strategies on Further Development

1. Digital reading promotion.
2. Information literacy education
(medical information service)
3. Reading therapy
4. Family reading promotion
5. Collection and protection of special documents
6. Professional training on librarians
7. Emergency management mechanism.

Review

1. academic researches.
2. innovative services.
3. Librarian professions.
4. Shortcomings of the professions.

The background features several abstract geometric shapes in shades of red, blue, and pink. In the top left, there are two overlapping circles, one red and one blue. In the top right, a large blue shape with a cluster of small blue dots is partially visible, along with a red circle and a white curved line. In the bottom left, there is a red circle with a cluster of small blue dots and a blue circle. In the bottom right, a red circle is positioned above a rounded red rectangle containing text.

Thank you for listening.

Presenter: Miao Meijuan
Liu Xiaodong

thank you

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