



International Federation of  
Library Associations and Institutions



# Annual Report 2012-2013

IFLA - The Global Voice of Libraries

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*cover photos (L to R) by:  
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and Andrew Holmes*

### *Fast facts about IFLA*

*International NGO based in  
The Hague,  
Netherlands*

*Member Based  
1439 members  
141 countries*

*Founded in 1927*

*3 Regional Offices  
Africa  
Pretoria, South Africa*

*Asia & Oceania  
Singapore*

*Latin America & Caribbean  
Coyoacán, Mexico D.F.*

*4 Language Centres  
Arabic (Egypt)  
French for Africa (Senegal)  
Russian  
Chinese*

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## Introduction by President Ingrid Parent



photo: Eugene Lin

Two years is not a long time to achieve what I hoped might come to pass when I became President in August 2011. When I chose my Presidential theme – Libraries: A Force For Change – with its principles of inclusion, transformation, collaboration and convergence, I had no idea how people would respond. I hoped and believed this was a theme that I would see play out across the global library stage in very real terms. Measuring success is difficult to quantify, but I have had many occasions to experience how much support there is for IFLA and the work we are doing.

While we can and should rejoice in our linguistic and cultural differences – we should equally rejoice in the similarities we share in the work we do. It is not about the type or size of library, or whether it is in a developing or developed country; we all embrace similar professional values and want to provide access to as much information as possible, to as many users as possible. These commonalities are the glue that binds us together.

Only by working together and speaking with one voice will our voice be heard, particularly on the international stage where IFLA works closely with our members and partners through our advocacy work.

Copyright and limitations, and eLending issues are but two examples that require collaboration. Our proactive approach – for example in advocating for copyright exceptions for libraries through international negotiations has been critical. We were so gratified that the Visually Impaired Persons Treaty was recently agreed to in Morocco by national delegations to the World Intellectual Property Organization.

It is more important than ever that we remain aware of the ever-changing environment libraries will be working under in the coming years. That is why IFLA embarked on the Trend Report, launched during our 2013 World Library and Information Congress in Singapore. The Report is not concerned with what libraries will look like in a decade's time, but rather focuses on what society might look like - and how libraries may adapt to best meet the evolving needs of their communities. The Report focuses on five high level trends that will affect our information environment over the next 5-10 year period. The report is the culmination of research, intense debates between leading experts in a wide range of fields, and online discussion. Since it is the nature of technology to change so rapidly, there will never be a final report. Rather it will be a living resource that will evolve over time. It is available online providing ongoing opportunities for discussion and debate over the next several years. We look forward to feedback and comment from all IFLA members around the world about the impact of the trends on your library community.

Another exciting launch is our new repository, IFLA Library for IFLA World Library and Information Congress (WLIC) papers and, in future, other IFLA publications. This improved accessibility to IFLA's congress papers will bring real benefits to participants at the IFLA World Library and Information Congress, to IFLA members, and to library and information professionals worldwide.

We are also working to bridge linguistic divides that can put distance between and among our membership that comes from all over the world. We are continually working on increasing the number of standards, guidelines and other documents made available in IFLA's seven official languages. In a similar fashion we are continuing to develop our multilingual websites. I was delighted to announce the launch of the Spanish version of our website in February 2013, and the French edition in July. The other language versions will follow. Coming from a bilingual country myself, I have been personally committed to this project for the past two years. And I know members of our Board are equally dedicated to this mission as we move forward.

I had great confidence when I handed over the Presidency at the close of the WLIC 2013 to incoming President Sinikka Sipilä that IFLA is strong, well-managed and has a long future. This can be attributed to many working together and our shared professional values. This 2012-2013 report illustrates just some of what we, as IFLA, can achieve.

**Ingrid Parent, *IFLA President 2011-2013***

## Part I - Highlights

In 2012 – 2013 there has been good progress through our Key Initiatives.

**Key Initiative 1** is our Digital Content programme for fostering the growth of libraries in an evolving digital information environment, as key stakeholders providing access to information, education and research and social participation.

Libraries are one step closer to facilitating exchange of accessible format copies for the world's blind across national borders. IFLA, through our Copyright and other Legal Matters (CLM) Core Activity, Libraries serving Persons with Print Disabilities Section and the CLM Exceptions Working Group, has been an active supporter of an international copyright treaty ensuring access to books for the world's blind for over a decade. The Marrakesh Treaty was signed on 28 June 2013, with representatives from IFLA present at the Diplomatic Conference. It resulted in:

- Libraries recognised as essential stakeholders (“authorised entities”) in making accessible format copies for their visually impaired patrons, and enabling the exchange of copies across borders
- An international standard that ensures technological protection measures (TPMs) cannot prevent the making of accessible format copies

The ongoing challenge is to have the Treaty signed by the national members of WIPO. This, and our ongoing advocacy for legal certainty for copyright exceptions and limitations for libraries and archives at WIPO has brought IFLA recognition as a key stakeholder in international copyright activities.

The legality of text and data mining (TDM) under copyright laws continues to be a topical issue for IFLA members worldwide. In December 2013 IFLA published its position on text and data mining, which:

- Establishes the international library position regarding text and data mining and copyright law
- Provides international guidance for libraries advocating for copyright reform that would legitimise text and data mining at the national level

TDM is also a topic we share with other organisations such as the International Publishers Association and other international organizations on TDM. This is one area of collaboration within our Memorandum of Understanding recently signed with the Association of European Research Libraries (LIBER).

Another topical issue for IFLA members worldwide has been the evolving eLending environment, and business models adopted by publishers. IFLA's release of its Principles for Library eLending in August 2013 provides:

- Internationally agreed principles to guide libraries and publishers in their eLending negotiations
- An international standard, or “best practice” model to shape eLending practices

This document continues to be updated.

The launch of the IFLA Trend Report at the Singapore World Library & Information Congress (WLIC) in August 2013 was the result of eighteen months' consultation with a range of experts on the evolving information environment. Following the launch of the IFLA Trend Report, there has been:

- Translations of the Insights document into more than 15 languages
- Workshops and Trends discussions between library and information professionals on every continent
- Integration of IFLA Trend Report into government and organisational, cultural and information policy

The IFLA Trend Report has initiated serious conversations among library & information professionals world-wide regarding their future role and activities, and enabled the establishment of new government and NGO partnerships.



## Part I - Highlights

**Key Initiative 2** is about sustainable capacity building to raise the voice of libraries nationally, regionally, and internationally.

Through a three year grant from Global Libraries commencing in August 2013 we are implementing our Building Strong Library Associations programme in our Africa, Asia and Oceania, and Latin America and Caribbean regions. From 2014 around 35 associations across IFLA's regions will experience the programme, bringing the number of associations participating in BSLA over the last four years to 60; this will also provide a platform for national associations to collaborate on capacity building, strengthen their understanding of issues and priorities across their region, and implement small projects based on their own needs.

Through the IFLA International Leaders Programme commenced in August 2012 we are developing a cohort of 12 advocates across a broad geography and sectors who are able to represent IFLA regionally and internationally;

**Key Initiative 3** is our Outreach programme focussing on the development of the United Nations Post 2015 Sustainable Development Goals.

IFLA is an NGO with consultative status with the United Nations Economic and Social Council (ECOSOC), the UN body responsible for preparing the Post 2015 Sustainable Development Goals (SDGs). A key feature of the SDGs is that they are for all UN member states, not just developing or emerging economies. We are participating in this process at the UN in New York and other forums and our aim is to have public access to information, and the importance of culture, included in the text of the SDGs.

IFLA's policy base provides us with leverage and scope to advocate under the umbrella of access to information until September 2015, when negotiations on the post-2015 goals are expected to be completed and a UN Summit held. A longer term goal is to assist our members in reporting to their governments on how libraries contribute to achieving the SDGs.

Our Outreach will be assisted by the ongoing development of our websites in our seven languages.

Our **fourth Key Initiative** is about Cultural Heritage, which includes: IFLA's Risk Register for Written Cultural Heritage; the UNESCO PERSIST project; PAC programme.

IFLA is working closely with our 12 Preservation and Conservation Centres and our Preservation and Conservation Strategic Programme Advisory Group on a trial to gather data on endangered collections worldwide for the Risk Register, in an effort to assist risk mitigation. This is also an opportunity to work with our heritage colleagues ICOMOS, ICOM, International Committee of the Blue Shield, and UNESCO. The Risk Register is part of our wider agenda for the importance to society of cultural heritage that includes our work with other international organizations.

**Jennefer Nicholson, IFLA Secretary General**

## Part I- Governing Board



from top (L to R): F. Blin  
G. Leitner, F. Martínez-Arellano, A.M. Tammaro, B. Mbambo-Thata, I. Bon, R. Lynch, P. Whitney  
S. Sipilä, B. Lison, A. Okerson, T. E. Moseid, I. Lundén  
G. Clavel-Merrin, D. Scheeder, I. Parent, L. Rudasill, K. Skov Andreassen, C. Mackenzie

The IFLA  
Governing Board  
and its Executive,  
Professional, and  
Finance Committees  
met eight times  
during 2012-2013

The five Division  
Chairs are  
members of the  
Governing Board  
and its Professional  
Committee

### Governing Board 2011 - 2013

**Ingrid Parent**, Canada, (President)  
**Sinikka Sipilä**, Finland (President-Elect)  
**Donna Scheeder**, USA (Treasurer)  
**Ann Okerson**, USA (Chair of PC)  
**Kent Skov Andreassen**, Denmark  
**Frédéric Blin**, France  
**Ingrid Bon**, The Netherlands  
**Genevieve Clavel-Merrin**, Switzerland  
**Barbara Lison**, Germany  
**Inga Lundén**, Sweden  
**Christine Mackenzie**, Australia  
**Buhle Mbambo-Thata**, South Africa  
**Paul Whitney**, Canada  
**Lynne M. Rudasill**, United States (Chair Division I)  
**Russell Lynch**, United States (Chair Division II)  
**Tone Eli Moseid**, Norway (Chair Division III)  
**Anna Maria Tammaro**, Italy (Chair Division IV)  
**Filiberto Felipe Martínez-Arellano**, Mexico (Chair Division V)  
**Gerald Leitner**, Austria (Chair MLAS)  
**Jennefer Nicholson**, IFLA Secretary General (member ex officio)

Secretary General Jennefer Nicholson  
and President Ingrid Parent  
photo: Jonas Tana



# Part I - Honours and Premier Awards / Professional Awards

## 2012-2013 IFLA Honours and Premier Awards

### HONORARY FELLOW (2012)



Ellen Tise



Winston Tabb

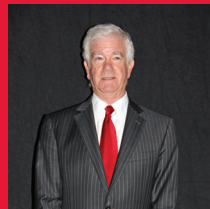
### IFLA MEDAL (2012)



Eva Kristiina Murtomaa



Helena-Asamoah-Hassan



Jay Jordan

### IFLA SCROLL OF APPRECIATION



2012

(L to R) **Maija Berndtson**, Chair of the 2012 National Committee, **Magda Bouwens**, and **Mike Heaney**

2013

**Elaine Ng**  
Chair of the IFLA  
Singapore National  
Committee



## Professional Awards

### IFLA COMMUNICATOR OF THE YEAR



2012

Acquisition & Collection  
Development Section  
Jérôme Fronty



2013

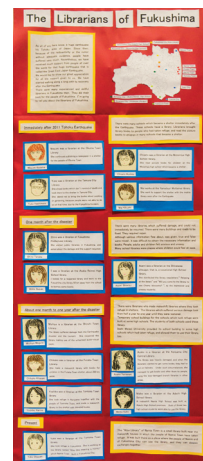
Latin America &  
the Caribbean Section  
Silvia Cecilia Anselmi

### BEST IFLA POSTER SESSION



2012

*Prison libraries now!*  
Gerhard Peschers



2013

*The Librarians of Fukushima*  
Shiho Suzuki

### THE JAY JORDAN IFLA/OCLC EARLY CAREER DEVELOPMENT FELLOWSHIP PROGRAMME

#### 2012 Fellows

Efua Ayiah, Ghana; Gladys Mungai, Kenya;  
Md. Shafiur Rahman, Bangladesh; Tanzela Shaukat, Pakistan;  
Ngozi Ukachi, Nigeria

#### 2013 Fellows

Dwaimian Brissette, Jamaica; Caroline Nyaga, Kenya;  
David Ofili, Nigeria; Rozita Petrinska-Labudovikj, Republic of Macedonia;  
Chona San Pedro Philippines



## Part I – Professional Programme Highlights

### Professional Committee

The Professional Committee (PC) ensures coordination of the work of the units within IFLA responsible for professional activities, policies and programmes.

The focus of the PC's work in 2012 was on improved communication with the units. As part of these efforts, the PC set up a blog to disseminate its news, and started reviewing and improving the guidelines available to Officers, aiming to have more helpful materials ready for the newly elected Officers in 2013.

The PC endorsed 28 projects in 2012 and 2013 of the Sections and Special Interest Groups, including:

- Events and training: the SCECSAL conference in Kenya; "Statistics for Advocacy" Workshops in Uganda and Poland; IFLA-UNESCO Multicultural Library Manifesto toolkit; School Library advocacy materials;
- Publications: preparation of a publication on women, information and libraries; revision of the Professional Report on Guidelines for Library Services to Persons with Dyslexia;
- Surveys: internships survey; development of key performance indicators of public libraries; development of performance measures for libraries serving print disabled people;
- Standards-related: development of Namespaces for bibliographic standards; consolidated statements of IFLA's conceptual models (FRBR-FRAD-FRSAD); ISBD Review Group;
- Community: development of the Sister Libraries for Children's and Young Adult's Reading programme; development of an "at risk register" for cultural heritage libraries.

### The IFLA Action for Development through Libraries Programme (IFLA ALP)

works in collaboration with libraries, library associations, partner organisations and library professionals in developing and emerging countries to deliver relevant, sustainable activities for equitable access to information and better library communities.

IFLA ALP delivers community-led change through its training programmes, online learning activities and other opportunities, and access to IFLA's international network. IFLA ALP is based on a platform of policies and standards developed and endorsed by IFLA at the international level, and local priorities at the grassroots level. IFLA works in three areas:

- Building the capacity of national and regional library associations (Building Strong Library Associations – BSLA)
- Developing leaders who can effectively represent the wider library sector in the international arena, and within IFLA (IFLA International Leaders Programme)
- Evaluating the impact of our work and turning outcomes into policy, guidelines and standards for further development of the LIS sector (Advancing the Professional Agenda)

**The BSLA programme** consists of a training package and case studies on library association development; mentoring and advice on forming partnerships; an online platform for interactive learning and materials; and impact assessment. Between 2010 and 2012 IFLA delivered the BSLA programme in 6 countries (Botswana, Cameroon, Lebanon, Lithuania, Peru, Ukraine) and from 2013 Myanmar. BSLA-related activities reached a further 30 countries across the IFLA regions including Africa, Asia and Oceania,

Latin America and the Caribbean, and Emerging and Transition countries.

From 2013 – 2016 the programme will be expanded through a series of convenings and projects at the regional level in Africa, Asia and Oceania, and Latin America and the Caribbean. These regions have a rising demand for library services that can support their growing needs in education, literacy, information for the community, and access to electronic information services and delivery. There is also a need for certainty to secure libraries, library services and access to information within government legislative frameworks.

### Action for Development through Libraries Programme (ALP)

### Building Strong Library Associations Programme (BSLA)



BSLA Workshop, Nargakot, Nepal photo: Mike Robinson



## Part I – Professional Programme Highlights

IFLA Leaders in Helsinki

**The IFLA International Leaders Programme** is a strategic two-year Key Initiative running from August 2012 – 2014, designed to strengthen our capacity with emerging leaders who can effectively represent the wider library sector in the international arena.

The 12 Associates selected represent every major library sector and geographic region and bring a range of international experiences to IFLA's advocacy work.



### IFLA International Leaders Programme

**The CLM Committee** continued to lead IFLA's advocacy efforts in support of balanced copyright frameworks that benefit libraries and their users. The first milestone in 2012 was the release of an eLending background paper in May. This investigation into the international landscape for library eLending was the start of a concentrated look at the effects of a slow shift from print to digital books across the library community. In November IFLA commissioned an eLending thinkpiece which was discussed at an expert meeting in The Hague that included expertise from senior library representatives as well as the publishing sector. The meeting produced a set of Principles for Library eLending which will underpin future advocacy efforts in the area of eBooks.

Representatives of the CLM committee attended several national and international copyright conferences and workshops, and advocated in their home countries for balanced copyright frameworks that benefit libraries and their users. A summary of legislative changes and trends across the international community was produced by the Committee. CLM helped draft IFLA position statements with regards to possible trade agreements affecting copyright (ACTA and TPPA) as well as new copyright reforms (EU decision to review copyright rules and the EU digital freedom strategy).

As in previous years, the biggest ongoing task for CLM was its involvement at the World Intellectual Property Organisation (WIPO). During the 24th Session of WIPO's Standing Committee on Copyright and Related Rights (SCCR24) IFLA published statements on visually impaired and print disabled persons and the protection of broadcasting signals. SCCR25 saw WIPO delegates work almost exclusively on a treaty for visually impaired and print disabled people. CLM representatives reiterated IFLA's support for such a treaty, and again stressed the need for exceptions and limitations for libraries and archives. IFLA is very pleased to have been present at the resulting diplomatic conference in Morocco in June 2013, where the 'Miracle of Marrakesh', a treaty improving access to information for the visually impaired, was finalized.

### Committee on Copyright and other Legal Matters (CLM)



CLM Chair Victoria Owen at the 2013 WIPO Diplomatic Conference to conclude a Treaty for Blind and Print Disabled People in Marrakesh, Morocco.

photo: Jim Fruchterman

## Part I – Professional Programme Highlights

### Committee on Freedom of Access to Information and Freedom of Expression (FAIFE)



Siva Vaidhyanathan, University of Virginia and Victoria Owen, Chair CLM during the FAIFE/CLM joint session at WLIC 2012: “Master of contents or How to win the battle over freedom in cyberspace?”

photo: Jonas Tana

The **FAIFE Committee** continued to focus on promoting freedom of access to information and professional ethics during 2012 and 2013. Emphasis was placed on information dissemination through the FAIFE Spotlight series and during 2012-2013 articles were produced on:

- Blasphemy and Defamation of Religion laws
- Policing the Internet
- The Dismissal of the National Librarian of Serbia
- Manga and Libraries in Japan
- Libraries and Freedom of Information
- Data Driven Futures
- Thinkpiece: Libraries, eLending and the Future of Public Access to Digital Content
- Freedom of expression and access to information in Syria today
- Interview with Saad Eskander, Director of Iraq National Library and Archives (INLA)
- Are digital laws making or breaking digital libraries?

In 2012 FAIFE published eight in-depth studies from a major Finnish research project on censorship and control in the Internet age.

The FAIFE committee also launched a major policy document in 2012 - the *IFLA Code of Ethics for Librarians and other Information Workers*. The Code of Ethics encourages reflection on principles that can help librarians and other information workers to form policies and handle dilemmas, while improving professional self-awareness, and providing transparency to users and society in general.

### Preservation and Conservation (PAC)

PAC has one major goal : to ensure that library and archive materials, published and unpublished, in all formats, will be preserved in accessible form for as long as possible according to the following principles :

- Preservation is essential to the survival and development of culture and scholarship;
- International cooperation is a key principle;
- Each country must accept responsibility for the preservation of its own publications.

A number of activities were held and five issues of *International Preservation News* were published.

The purpose of **UCA** is to coordinate activities aimed at the development, maintenance and promotion of the UNIMARC format, now a set of four formats - Bibliographic, Authorities, Classification and Holdings - and related documentation, through the Permanent UNIMARC Committee.

The work of the Permanent UNIMARC Committee focused mainly on the adaptation of UNIMARC to the requisites of FRBR, based on a set of proposals by the Comité français UNIMARC, which were approved in general; new fields for personal, corporate and family name access points in functions regarding items' provenance and/or ownership, which were accepted; and a set of changes and additions related to the use of UNIMARC for archival material, which was basically agreed upon. The PUC also agreed to develop a project for the representation of UNIMARC in Resource Description Framework (RDF), to be carried out in 2013 and 2014.

### UNIMARC Core Activity (UCA)

# Part I – Professional Programme Highlights

## Standards and Guidelines

### **IFLA Manifesto for libraries serving persons with a print disability**

Endorsed by the IFLA Governing Board, April 2012  
*Libraries Serving Persons with Print Disabilities Section*

### **Key Issues for e-Resource Collection Development: A Guide for Libraries**

New for 2012; also translated into 10 other languages  
*Acquisition and Collection Development Section*

### **Guidelines for Libraries of Government Departments**

Translated into Arabic, French, Chinese, Catalan & Hindi in 2012/13  
*Government Libraries Section*

### **IFLA Public Library Service Guidelines**

Translated into Catalan, Czech, Portuguese & Slovakian in 2012/13  
*Public Libraries Section*

### **International Standard Bibliographic Description (ISBD)**

Translations in 2012/13: Arabic, French & Spanish  
*Cataloging Section*

### **Functional Requirements for Authority Data (FRAD) & Functional Requirements for Subject Authority Data (FRSAD)**

Translations in 2012/13: Japanese, Korean, French, Spanish  
*Cataloging Section*

### **Guidelines for translations of IFLA namespaces in RDF version 2.0, August 2013**

*IFLA Namespaces Task Group (Classification & Indexing Section)*

### **IFLA Media and Information Literacy Recommendations**

Final version released in 2012; 10 translations followed in 2012/13  
*Information & Literacy Section*

## Workshops

### **Marketing Your Library: A Customer-Centered Approach**

training workshop at the Russian State Library, 2013  
*Management & Marketing Section*

### **New Librarians, global connection**

quarterly webinars (2013-)  
*Continuing Professional Development & Workplace Learning  
New Professionals Special Interest Group*

## Publications

Eight new IFLA De Gruyter Series publications from IFLA Sections:

- **Designing Library Space for Children**  
*Libraries for Children and Young Adults & Library Buildings and Equipment*
- **Intergenerational solidarity in libraries**  
*Literacy & Reading*
- **The Road to Information Literacy**  
*Continuing Professional Development & Workplace Learning*
- **Open Access and Digital Libraries: Social Science Libraries in Action**  
*Social Science Libraries*
- **Marketing Library and Information Services II: A Global Outlook**  
*Management & Marketing*
- **Ambassadors of the Book: Competences and Training for Heritage Librarians**  
*Rare Books & Manuscripts*
- **The Green Library - Die grüne Bibliothek**  
*Education & Technology and Library Buildings & Equipment*
- **Guidelines for Subject Access in National Bibliographies**  
*Classification & Indexing*

### **World Through Picture Books**

IFLA Professional Report Series (2013)  
*Libraries for Children and Young Adults Section*

### **Library Services to Indigenous Populations: Case Studies**

2013 PC Project, 120 page report  
*Indigenous Matters Special Interest Group*

### **Joint Project IFLA School Libraries Section and International Association of School Librarianship**

2012 PC Project for new BSLA Training Module (#5): two-year project to develop a module of training materials for school library advocacy titled "School Libraries on the Agenda." Translated into Spanish and German in 2013.

### **Metropolitan Libraries Section: Annual Statistical Survey for 2010-2011**

*Metropolitan Libraries*

### **World e-Parliament Report 2012**

*Library and Research Services for Parliaments*

### **Study of the Impact of IFLA on Promotion change and Diffusing Professional Norms in Libraries**

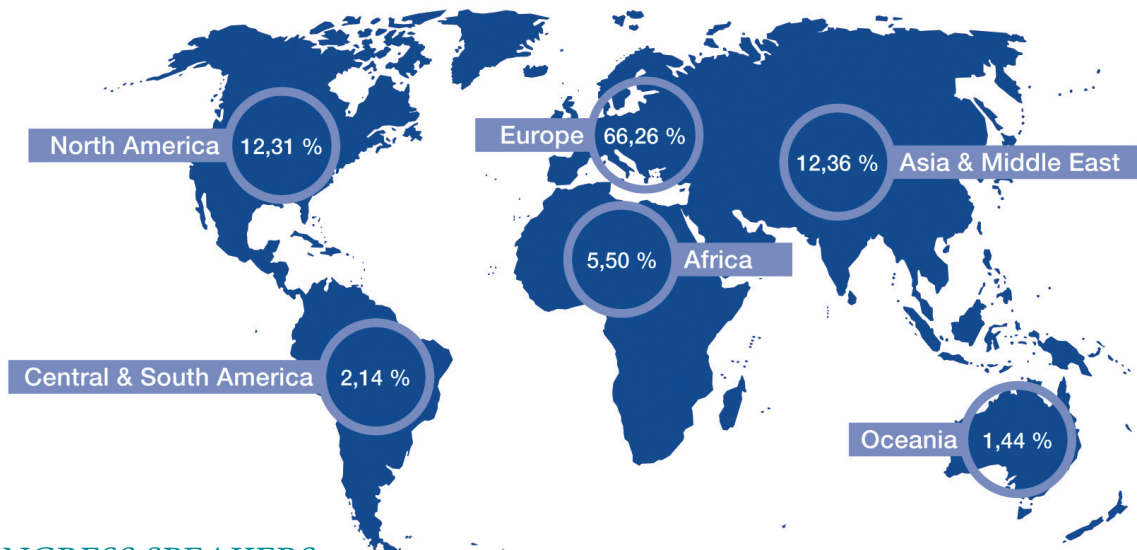
PC Project: 60 page report on the findings of the 2006 IFLA-LTR Impact Study  
*IFLA Library Theory and Research (2013)*



# Part I - IFLA World Library and Information Congress 2012

The IFLA World Library and Information Congress 2012, 78th IFLA General Conference and Assembly took place in Helsinki, Finland, from 11-17 August, with the theme “Libraries now! inspiring...surprising...empowering”

## WLIC 2012 DELEGATE DISTRIBUTION



### HELSINKI

#### Top 5 Country Representations:

- Finland
- United States
- China
- Sweden
- Germany

## CONGRESS SPEAKERS

### Keynote Speaker:

Professor Helen Ranta, University of Helsinki

Topic: “Defending Cultural Heritage — Defending Humanity”

### Plenary Speakers:

- Peter von Bagh, Helsinki University of Arts
- Yrjö Engeström, Center for Research on Activity, Development and Learning
- Siva Vaidhyanathan, University of Virginia

Based on IFLA’s commissioned research it is estimated that:

- Delegates budgetary power exceeded 1.8 billion USD;
- Delegates spent more than 4.6 million USD;
- More than 3917 tourism days were spent in Helsinki.

Number of countries represented	114
Full time delegates	2152
Day registrations	1113
Accompanying persons	99
Volunteers	271
Grantees	13
Exhibitors	86
Exhibition space (M <sup>2</sup> )	946
Open Sessions	218
Poster Sessions	196

Level	Congress Sponsor
Platinum	OCLC
Silver	INFOR
Bronze	Gale Cengage Learning; De Gruyter Saur; Axiell; Open Edition
Associate	InterSystems; LM Information Delivery
Local Sponsors	Finnish Ministry of Education and Culture; City of Helsinki; HSL Helsinki Region Transport



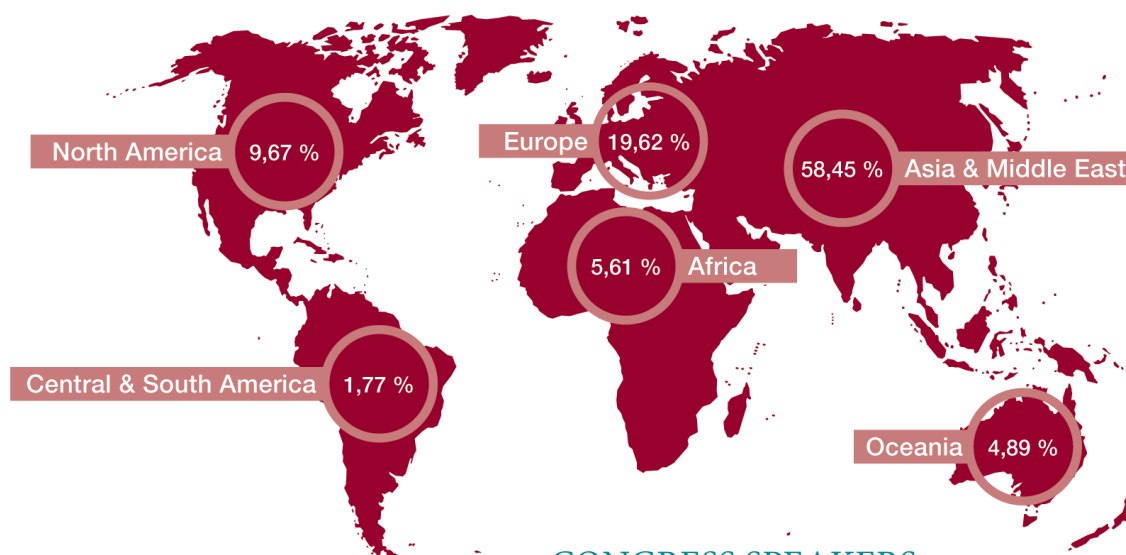
photos: Pirjo Sallmen



# Part I - IFLA World Library and Information Congress 2013

The IFLA World Library and Information Congress 2013, 79th IFLA General Conference and Assembly took place in Singapore from 17-23 August, with the theme “Future Libraries: Infinite Possibilities”

## WLIC 2013 DELEGATE DISTRIBUTION



### SINGAPORE

#### Top 5 Country Representations:

- Singapore
- United States
- China
- Australia
- Malaysia

## CONGRESS SPEAKERS

Based on IFLA's commissioned research it is estimated that:

- Delegates budgetary power exceeded 438 million USD;
- Delegates spent more than 2.9 million USD;
- More than 1900 tourism days were spent in Singapore

### Keynote Speaker:

Prof. Chan Heng Chee, Ambassador-at-Large, Singapore Ministry of Foreign Affairs, Singapore  
**Topic:** “Are Libraries Ready for the Big Change?”

### Plenary Speakers:

- Dr Cherian George, Nanyang Technological University
- Dr Parag Khanna, Director, Hybrid Reality Institute

Level	Congress Sponsor
Platinum	OCLC; Mb nano-TENSILOGIES PTE LTD; Charles & Keith Group
Gold	Micrographics Data; NEC Asia Pacific Pte Ltd
Silver	Infor Library & Information Solutions; Civica
Bronze	SAGE Publications
Associate	De Gruyter Saur; Tagsys Asia Ltd; Follett Library Resources; Kinokuniya; Zeutschel
Local Sponsors	National Library of Singapore; Singapore Tourism Board

Number of countries represented	122
Full time delegates	2092
Day registrations	612
Accompanying persons	94
Volunteers	309
Grantees	73
ExhibitorS	87
Exhibition space (M <sup>2</sup> )	985
Open Sessions	224
Poster Sessions	115



photo: Serena Toh

Grants: IFLA thanks the following organisations for assisting Congress attendance through grants

- Arabian Advanced System grant
- ASEAN delegate grants
- Bourses francophones IFLA du cfibd
- CACUL IFLA Conference Bursary Award
- CILIP/IFLA Aspire Award
- Grants for CILIP members
- Reisekostenzuschüsse zur Teilnahme am Weltkongress Bibliothek und Information
- Rovelstad Scholarship in International Librarianship
- Shawky Salem Training Fund
- IFLA Academic & Research Libraries Section Essay Contest - ExLibris and SAGE Publications
- IFLA International Marketing Award - Emerald Group Publishing Ltd
- IFLA LIS Student Paper Award - ekz.bibliotheksservice GmbH
- Stichting IFLA Foundation

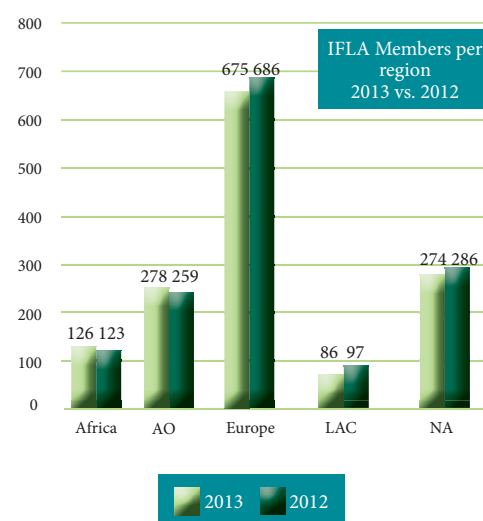
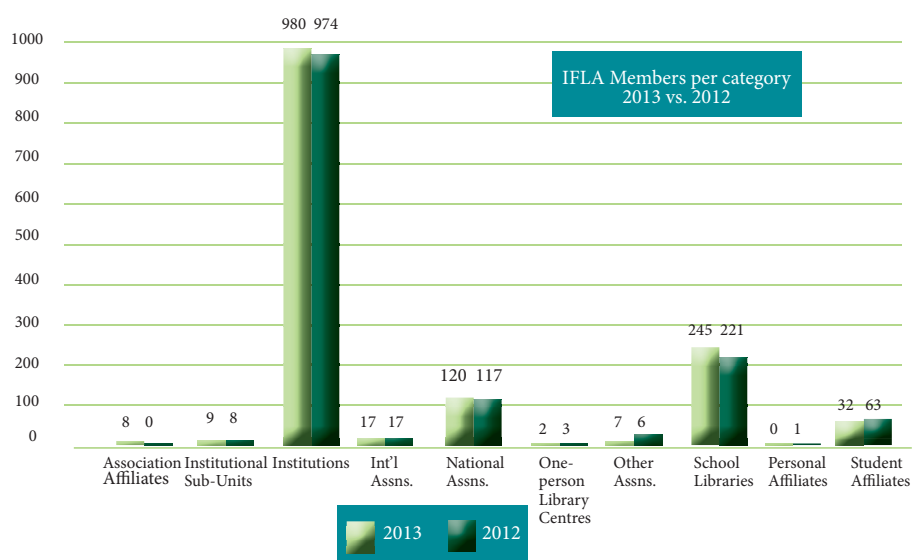
## Part I - Membership

Membership levels were sustained, despite many library and association budgets being affected by funding cuts. The total number of members grew by 2.5% in 2012 compared to the previous year. In 2013 membership levels declined less than 1% over 2012 levels.

Number of Members per Category per Region - FINANCIAL - 31 December 2012/2013													
Categories	Africa		Asia/Oceania		Europe		Latin America/ Caribbean		North America		Totals		%
	2013	2012	2013	2012	2013	2012	2013	2012	2013	2012	2013	2012	
Association Affiliates	1	2	3	3	1	1	1	1	1	1	7	8	/
Institutional Sub-unit	0	0	2	2	3	4	0	0	2	3	7	9	-22.22%
Institutions	87	85	187	178	522	525	52	56	133	136	981	980	0.10%
Intl Associations	2	0	2	2	10	11	0	1	3	3	17	17	0.0%
Nat'l Associations	16	16	25	21	62	62	7	9	12	12	122	120	1.67%
One pers. Lib. Centre	0	0	0	0	2	2	0	0	0	1	2	2	0.0%
Other Associations	0	0	3	3	3	3	0	0	1	1	7	7	0.0%
Personal Affiliates	17	15	49	37	64	62	25	28	109	103	264	245	7.76%
School Libraries	0	0	0	0	0	0	0	0	0	0	0	0	/
Student Affiliates	5	9	13	18	16	17	2	5	27	20	63	69	-8.70%
<b>Grand Total</b>	<b>126</b>	<b>123</b>	<b>278</b>	<b>259</b>	<b>675</b>	<b>686</b>	<b>86</b>	<b>97</b>	<b>274</b>	<b>286</b>	<b>1439</b>	<b>1451</b>	<b>-.83%</b>
<b>2012-&gt;2013%</b>	2.44%		7.34%		-1.60%		-11.34%		-4.20%		-.83%		
<b>Total Organisations</b>	106	103	222	209	603	608	60	67	152	156	1143	1143	
<b>2012-&gt;2013%</b>	2.91%		6.22%		-.82%		-10.45		-2.56		0.00%		
<b>Total Individuals</b>	20	20	56	50	72	78	26	30	122	130	296	308	
<b>2012-&gt;2013%</b>	0.00%		12.00%		-7.69%		-13.33%		-6.15%		-3.90%		

The new membership categories introduced in 2011 have been successful, with a good uptake especially in the association affiliates category. This has enabled many associations to join IFLA for the first time, and has made it possible to welcome other associations to rejoin IFLA. The category of Association Affiliate is open for Library Associations who have not been an IFLA member in the last three years, and who work with operating expenses lower than Band 12 level (less than EUR 10,000) for National Associations.

IFLA's advocacy and outreach activities continued to have a positive impact on membership recruitment and retention. IFLA's growing visibility and impact around the world offer opportunities to deepen membership in many countries, and to attract new countries and organisations to join and to participate in IFLA's many activities.



## Part I - IFLA: Major Donors

Koninklijke Bibliotheek, The Netherlands (Host of IFLA HQ)

The Bill & Melinda Gates Foundation

Bibliothèque nationale de France (Host of IFLA PAC)

Biblioteca Nacional Portugal (Host of UNIMARC)

National Library Board, Singapore  
(Host of IFLA Asia and Oceania regional office)

University of South Africa, Pretoria (Host of IFLA Africa regional office)

Centro Universitario de Investigaciones Bibliotecológicas  
(Host of IFLA Latin America and the Caribbean regional office)

Bibliotheca Alexandrina, Egypt (Host of IFLA Language for Arabic)

Cheikh Anta Diop University, Senegal  
(Host of IFLA Language for French in Africa)

Russian State Library (Host of IFLA Language for Russian)

National Diet Library, Japan

National Library of Australia

Library of Congress, USA

Library and Archives Canada

Deutsche Nationalbibliothek

The British Library

Prins Claus Fonds

Bibliothèque Nationale du Grand-Duché de Luxembourg

Bibliothèque Nationale Suisse

Open Society Foundation

Stockholm University Library, Sweden

Carnegie Corporation

Kungliga Biblioteket, Sweden

Dokumentation, Information, Kultur (DIK), Sweden

IFLA gratefully  
acknowledges  
the valuable  
contribution  
by these  
Institutions  
and  
Organisations  
that have  
enabled us  
to continue  
our strategic  
and regional  
activities  
and  
development  
projects in  
2012-2013

## Statement of the Treasurer

The net result of the 2013 budget is a deficit of EUR 70,320. In 2012 it was a surplus of EUR 183,385.

The 2013 deficit was charged against the reserves (EUR 10,024 against the earmarked reserves; EUR 60,296 against the General Reserves). This brings the level of the General Reserves to EUR 723,419 as of 31 December, 2013, which is still above the level of reserves required under our Reserves Policy. Part of the surplus of the year 2012 was used in 2013, which is evidence of the vitality and range of projects undertaken by IFLA during the last year. At the same time, during 2013 the forecast budget deficit was reduced which shows the close attention and concern given to the financial sustainability of IFLA, in the short term and in the longer term.

As of 31 December, 2013, IFLA's assets, covering notably IFLA's shares in the IFLA Holding B.V., of which IFLA is the sole shareholder, receivables and cash at bank and in hand, are at an exceptionally high level of EUR 3,384,615 compared to EUR 2,777,318 on 31 December, 2012. This is primarily due to grant funds received as part of a USD 1 million made by the Bill and Melinda Gates Foundation Global Libraries over 2013-2016 for projects conducted through the Building Strong Library Associations Programme. These assets are balanced by the same amount as liabilities, as are the IFLA Vouchers.

2013 was the second year under which the IFLA WLIC was operated through IFLA Holding B.V. and its subsidiaries, of which IFLA is the sole shareholder. The two conferences in Helsinki and Singapore resulted in a surplus. IFLA's shareholding in the consolidated company results is included in the annual financial statements. It is however possible and expected that not every conference will make a surplus; the management of the conferences through the Holding and its three subsidiaries gives us more security in this regard and protects IFLA financially.

IFLA is very thankful to its member donors and to the organizations which support our actions and projects.

**Frédéric Blin, Treasurer**

### Balance sheet as per 31 December 2013

	31 December 2013		31 December 2012	
<b>Assets</b>	€	€	€	€
<i>Tangible Fixed Assets</i>		47,070		71,920
<i>Financial Fixed Assets</i>		158,704		110,260
<i>Current Assets</i>				
Receivables	268,735		228,131	
Cash at bank and in hand	2,910,106		2,367,007	
		<u>3,178,841</u>		<u>2,595,138</u>
		<u>3,384,615</u>		<u>2,777,318</u>
<b>Liabilities</b>				
<i>Equity</i>				
Earmarked reserves	49,945		59,969	
General reserve	723,419		783,715	
		773,364		843,684
<i>Current Liabilities</i>				
Deferred income	19,005		18,242	
Other liabilities	2,592,246		1,915,392	
		<u>2,611,251</u>		<u>1,933,634</u>
<b>Result</b>		<u>3,384,615</u>		<u>2,777,318</u>



## Statement of Income and Expenditure for the Years 2012-2013

	Total 2013	Total 2012
<b>Income</b>	€	€
Membership fees	755,116	758,157
Other contributions Strategic Programmes	131,322	143,005
Corporate Supporters	31,250	42,972
Dutch Government	16,000	16,000
Contributions Bill & Melinda Gates Foundation	97,478	380,818
Contributions Stichting IFLA Foundation	213,299	62,085
Contributions OSF	2,899	21,665
Contributions IREX	22,461	0
Sales of publications and royalties	36,994	69,731
Conference services fees	225,000	210,000
Management fees	77,732	22,851
Interest and other financial income	14,165	6,715
Result subsidiary IFLA Holding B.V.	48,444	108,242
Income voucher scheme	49,191	62,755
Income Shawky Salem Training Fund	355	451
Income Margreet Wijnstrom Fund	720	640
Income other IFLA Funds	0	9,417
Income Congress Grants	43,588	2,527
Miscellaneous	20	16,623
	<b>1,766,034</b>	<b>1,934,654</b>
<b>Expenditure</b>		
Conferences costs	21,160	17,170
Meetings and office president costs	42,180	27,987
Regional Offices and Centres	45,275	38,709
Professional Activities and Projects	44,073	39,615
Costs of publications (including free publications)	67,568	82,049
Staff expenses	1,039,898	885,597
Office expenses	104,627	130,746
Web and IT	62,573	46,212
Expenses Bill & Melinda Gates Foundation	97,478	379,945
Expenses Stichting IFLA Foundation	213,299	62,085
Expenses OSF	2,899	21,665
Expenses IREX	22,461	0
Expenses voucher scheme	9,673	12,042
Expenses Shawky Salem Training Fund	85	1,013
Expenses other IFLA Funds	5,693	0
Expenses Congress Grants	43,350	0
Interest and other financial expenses	4,695	0
Miscellaneous	9,367	6,434
	<b>1,836,354</b>	<b>1,751,269</b>
<b>Result</b>	<b>-70,320</b>	<b>183,385</b>

## Part II- Language Centres/ Regional Offices/ IFLA Headquarters

Four **Language Centres** contribute to more effective communication within the relevant language communities. These activities include the publication and/or translation of newsletters, key IFLA documents, guidelines, press releases, and Congress papers.

### RUSSIAN



**Irina Gayshun**

Head Sector IFLA Issues/  
Foreign LIS/International Relations,  
Russian State Library, Moscow

### CHINESE



**Ma Jing**, Director;

**Hao Jinmin**, Program Officer,  
International Cooperation Division,  
National Library of China, Beijing

### ARABIC



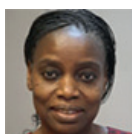
**Dina Youssef**

Director IFLA Centre for Arabic Speaking  
Libraries (IFLA-CASL);

**Mandy Taha**, Project Coordinator IFLA-CASL;

**Aya Tohamy**, Translator IFLA-CASL,  
Bibliotheca Alexandrina, Egypt

### FRENCH (in Africa)



**Mariétou Diongue Diop**

Director, Central Library,  
Cheikh Anta Diop University, Senegal

Three **Regional Offices** raise IFLA's profile internationally and assist in: membership recruitment, (co-) organising regional IFLA events, disseminating information, and contributing to effective communication within their regions and IFLA globally.

### ASIA AND OCEANIA



**Tan Keat Fong**

Regional Manager (2012);

**Ian Yap**, Regional Manager (2013)

National Library Board, Singapore

### AFRICA



**Lindy Nhlapo**

Regional Manager,  
University of South Africa, Pretoria

### LATIN AMERICAN AND THE CARIBBEAN



**Jaime Ríos Ortega**

Centro Universitario de Investigaciones  
Bibliotecológicas (CUIB),  
Coyoacán Mexico



*Top to Bottom (L to R) :*

L. Takács, S. Lemstra, J. Yeomans, J. Nicholson, A. Korhonen, S. Hamilton, M. Bouwens, A. Beccalli, J. Brungs, F. Bradley, J. Ouwerkerk, C. Zuidwijk, T. Hoeink, S. Schaepman, L. Putziger

### Jennefer Nicholson

*Secretary General*

### Andrea Beccalli

*Projects Manager*

### Magda Bouwens

*Office Manager*

### Fiona Bradley

*Manager, Member Services & Development*

### Julia Brungs

*Policy and Projects Officer*

### Stuart Hamilton

*Director, Policy & Advocacy*

### Tatjana Hoeink

*Membership Officer*

### Anne Korhonen

*Administrative Assistant (part-time)*

### Simon Lemstra

*Web & IT Manager*

### Josche Ouwerkerk

*Manager, Conferences and Business Relations*

*(part-time)*

### Lidia Putziger

*Administrative Officer (part-time)*

### Susan Schaepman

*Voucher Admin./Communications Officer*

### Louis Takács

*Communications Officer/Web Content Editor*

### Joanne Yeomans

*Professional Support Officer (part-time)*

### Christine Zuidwijk

*Financial Officer (part-time)*

### Wiebke Dalhoff

*Policy Officer (until 7 August 2012)*

### Ingeborg Verheul

*Director, Member Services &*

*Communications (until 31 July 2012)*

## Part II- Corporate Supporters/ IFLA Publications

### Corporate Supporters

Corporate Supporters provide financial support for IFLA's ongoing activities and in return receive benefits packages designed to promote their businesses to IFLA members.

Corporate Supporters contribute at five levels: Platinum, Gold, Silver, Bronze or Associate.

#### PLATINUM



#### GOLD



#### SILVER

- Axiell Library Group
- BRILL
- Elsevier B.V.
- Gale Cengage Learning

#### BRONZE

- ProQuest
- Springer SBM B.V.

#### ASSOCIATE

- Annual Reviews
- Australian Science
- Dejan Research
- Innovative Interfaces Inc.
- InTech
- NBD/Biblion
- Otto Harrassowitz GmbH & Co. KG
- Rockefeller University Press
- Sabinet
- Schulz Speyer Bibliothekstechnik AG

### IFLA Publications

For full details please visit:

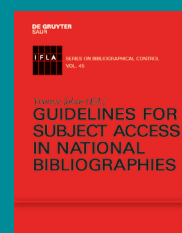
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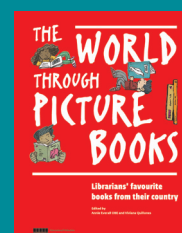
#### IFLA Publications Series



#### IFLA Series on Bibliographic Control



#### IFLA Professional Reports



#### IFLA Journal





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