



International Federation of
Library Associations and Institutions



IFLA – The International Federation of Library
Associations and Institutions

Annual Report 2011

IFLA - The Global Voice of Libraries

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IFLA Headquarters

P.O. Box 95312
2509 CH The Hague
Netherlands
TEL +31-70-3140884
FAX +31-70-3834827
E-MAIL ifla@ifla.org
www.ifla.org

cover photos (L to R) by:

Jonas Tana
Robert Sarjant
Pascal Lafay

Fast facts about IFLA 2011

*International NGO based in
The Hague,
Netherlands*

*Member Based
1416 members
143 countries*

Founded in 1927

3 Regional Offices

*Africa
Pretoria, South Africa*

*Asia & Oceania
Singapore*

*Latin America & Caribbean
Rio de Janeiro, Brazil*

4 Language Centres

*Arabic (Egypt)
French for Africa (Senegal)
Russian
Chinese*

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(L to R) Kai Ekholm, Gerald Leitner, Jānis Kārklīns [UNESCO], Marietje Schaake [European MP], and Jens Thorhauge at the Presidential Meeting 2011

Introduction by President Ingrid Parent

At the Closing Session of our World Library and Information Congress (WLIC) in August I took over the leadership of our great Association from outgoing President Ellen Tise. As I mentioned then I feel very honoured and humbled in taking on the Presidency. I intend to build on the successes of the past several years through my theme of 'Libraries—A Force for Change' encompassing the principles and practices of inclusion, transformation, innovation and convergence. Libraries can be a true force for positive change in a world where nations are increasingly facing social and economic challenges. In my two years as President-elect I had the pleasure of working closely with President Ellen Tise. I would like to thank Ellen for her leadership during 2011. Much was achieved through her inspiration and under her theme of "Libraries Driving Access to Knowledge".



image by: Eugene Lin

From 14-15 April Ellen hosted the IFLA Presidential Meeting 2011 in the Koninklijke Bibliotheek, The Hague, with the theme "Libraries driving access to knowledge: Action for Europe." The conference was organised by IFLA in cooperation with FOBID Netherlands Library Forum. With 185 delegates from 34 countries the meeting provided a great platform for the promotion and discussion of three strategic topics: Access to Information as a Human Right; Copyright and Libraries; and Open Access and the Changing Role of Libraries. During the meeting two key IFLA documents were launched: the IFLA Statement on Open Access and a Draft Treaty on Copyright Exceptions and Limitations for Libraries and Archives. The Presidential Meeting is now an important strategic event and I plan to continue this with Meetings in 2012 and 2013.

The African Library Summit 2011 was held in Gauteng, South Africa in May. Organised by UNISA, the University of South Africa Library in close cooperation with IFLA it focused on the Future of African Librarianship. Establishing partnerships, enhancing collaboration between libraries and the development of a strong LIS sector in Africa are important issues that will be taken up coming out of the Summit.

2011 was a landmark year for progress on the international library sector's advocacy for a legal instrument incorporating library copyright exceptions and limitations. President Ellen Tise and the IFLA delegation made a significant impact at the 22nd meeting of the World Intellectual Property Organisation (WIPO) Standing Committee on Copyright and Related Rights (SCCR) from 14-25 June. Trevor Clarke, Assistant Director General, Culture and Creative Industries Sector, WIPO, was a plenary speaker at our WLIC in August. The 23rd session of the SCCR ended on 2nd December 2011 and included three days dedicated to discussion of library copyright exceptions and limitations. I was in Geneva to share in the good news that the SCCR/24 will take forward the discussion about creating a legal instrument on exceptions and limitations for Libraries and Archives.



Head of Delegation, Winston Tabb, IFLA President Ingrid Parent, CLM Chair Victoria Owen



Gloria Pérez-Salmerón receiving a certificate from IFLA, commemorating the 300th anniversary of the Spanish National Library

2011 marked two major anniversaries. June was the 100th anniversary of the annual German library conference, the 100ter Bibliothekartag which took place in Berlin, and President Ellen Tise congratulated the three leading German library associations (Verein Deutsche Bibliothekare, Berufsverband Information Bibliothek and the Deutscher Bibliotheksverband), on this great cooperative achievement. In December I had the privilege of participating in the National Library of Spain's 300th anniversary in Madrid and viewing its wonderful exhibition.

Our two Governing Boards this year have set the strategic direction through our five Key Initiatives. The financial loss this year is disappointing and is due to the impact of the global economic crisis rather than structural problems within the organisation.

We can of course include only some of our many activities and achievements in this Report. I thank all our members, officers, partners and staff for contributing to another successful year. Our thoughts are with our colleagues who this year have experienced hardships through natural disasters and in areas of conflict. We wish you much strength and our hopes for the satisfactory resolution of these situations.

I encourage you to keep in touch with us through our many communication channels which through our multilingualism programme will be increasingly available in our seven official languages.

I am privileged to present to you the 2011 Annual Report and I look forward to an exciting year for IFLA in 2012.

IFLA STRATEGIC PLAN KEY INITIATIVES 2011 – 2012

Key Initiative 1 - Digital Content Programme: Driving access to content and digital resources for library users

- Advocate within the World Intellectual Property Organisation (WIPO) domain for an endorsed instrument – treaty – that provides legal certainty for exceptions and limitations for libraries and archives in all countries:
 - Provisional text working document, with a view towards an international instrument, accepted by the 23rd session (November/ December) of the WIPO Standing Committee on Copyright and Related Rights (SCCR) for further discussion in 2012;
- Advocate for the adoption and promotion of open access policies as set out in IFLA's Statement on Open Access endorsed in April:
 - Statement launched during Presidential Meeting 2011 programme and advocacy video;
 - IFLA, along with Electronic Information for Libraries (eIFL) and UNESCO, held an Interactive Facilitation Meeting on Open Access in Geneva, Switzerland as part of the World Summit on the Information Society (WSIS) Forum 2011 (May);
 - IFLA Open Access Taskforce appointed by the Governing Board;
- Policies and standards:
 - IFLA Statement on Legal Deposit endorsed - outlining the benefits of, and considerations for, print and electronic legal deposit whether in a mandatory or voluntary system of legal deposit;
 - IFLA Statement on Orphan Works endorsed - encompassing issues to be considered in promoting the public interest in access to such works while protecting owner's rights and countering the risk of infringement;
 - IFLA Guiding Principles on Intellectual Property and Genetic Resources, Traditional Knowledge and Folklore endorsed;
 - Draft position paper on digital lending prepared;
 - UNESCO endorsement for the IFLA Multicultural Library Manifesto;
 - UNESCO endorsement for the IFLA Manifesto for Digital Libraries and IFLA endorsement of the supporting Guidelines;
 - UNESCO/IFLA Statement on Media and Information Literacy draft Recommendation endorsed and forwarded for endorsement at the UNESCO General Meeting in 2013;
 - IFLA Committee on Standards established by the Governing Board;
- Internet Governance Forum: presentations by IFLA at IGF Nairobi, Kenya, together with three Kenyan colleagues and the Kenyan National Library Service;
- IFLA Repository – Governing Board Working Group commenced scoping and planning;
- IFLA Trend Report on access to digital information – Governing Board Working Group commenced scoping and planning.

Key Initiative 2 – IFLA International Librarianship Leadership Development Programme: capacity building to raise the voice of the profession nationally, regionally and internationally.

- Building Strong Library Associations Programme - working in Peru, Lebanon, Cameroon, Lithuania, Ukraine, Botswana and Nepal;
- IFLA International Leaders Programme endorsed - building the capacity of those who will provide leadership within IFLA, within their library association, and be international advocates on behalf of the library and information sector.

Key Initiative 3: Outreach Programme for Advocacy and Advancement of the Profession: connecting, collaborating, representing strategically.

- Outreach calendar of events on the IFLA website launched.

Key Initiative 4: Cultural Heritage Disaster Reconstruction Programme: culture is a basic need, a community thrives through its cultural heritage, it dies without it.

- Principles for engagement by IFLA and its members in library-related activities in times of post-conflict or natural disaster recovery drafted for wider consultation.

Key Initiative 5: Multilingualism Programme: a multilingual IFLA website opens windows to the world

- Governing Board Working Group commenced planning for an alternative language to English to be available by the end of 2012, and a revised programme for multilingualism at the IFLA World Library and Information Congress 2013.

Part I - Highlights

WORLD LIBRARY AND INFORMATION CONGRESS

A new company structure for the Congresses under IFLA ownership was registered. This will provide IFLA with greater control and management over congresses. This structure comes into effect for the WLIC 2012 in Helsinki.

PUBLISHING REVIEW

The report by a Governing Board Working Group, was accepted by the Board as a sound foundation on which to base future directions for IFLA publishing and supporting policies. This included the IFLA CLM Recommendations for Improved Access and Consistency for IFLA's Copyright and Access Policies, and the IFLA Members-only Services and Access Policy. A key element for the publishing programme is that it should foster the widest possible access and re-use of the materials in pursuit of IFLA's strategic goals, without eroding key revenue streams and partnerships. The Board stressed that future contractual agreements with publishers must move into Green Open Access and that IFLA investigates implementing a repository, preferably hosted externally, with IFLA's conference papers as a priority.

FINANCIAL RESULTS

The yearly result shows a loss of EUR 223,599. Income was EUR 1,446,243 and expenditure EUR 1,669,842. This loss reflects the impact of the global economic crisis and some changes in IFLA's operations. In 2009 and 2010 IFLA managed to withstand the impact of the crisis and achieve surplus results. After absorbing this loss IFLA still has the level of reserves required under its Reserves Policy. There are five main areas having an impact on the deficit result:

1. 2011 World Library and Information Congress

This Congress was the last one to be held under the previous structure where there was no safeguard in place for IFLA should a congress result in a loss which IFLA would be obliged to cover. The 2011 WLIC incurred a loss of EUR 87,110. This combined with lower than expected registrations meant that IFLA's overall income from the congress was EUR 42,642 against the budgeted figure of EUR 171,000, and compared with income for 2010 of EUR 130,449 and 2009 of EUR 163,896. This situation will not happen in future now that IFLA has established its own congress company structure and introduced greater rigour in the selection process for congresses and their management.

2. Publications

The net cost increased from EUR 11,018 in 2010 to EUR 29,064 in 2011. This is primarily due to the loss in royalties from ICBC not being published and the share of IFLA publications due to the drop in members taking up the Walter De Gruyter / IFLA subscription series in 2011. IFLA is working with Walter De Gruyter on a new business model.

3. Membership

The economic crisis has affected membership numbers and income in 2011. There was a 4% drop in Membership numbers which was spread across all regions and categories. Income from membership fees was EUR 733,099 compared to EUR 756,075 in 2010 and EUR 758,867 in 2009.

In 2009 IFLA managed to stabilise membership numbers after several years of decreases. This puts us in a stronger position to turn around the 4% decrease in 2011 as we are working from a stable base rather than a downward track.

4. Donations to Core Activities

Again, in 2011, we saw the flow-on of the economic crisis, with some further contributors reducing the amount of their donation. In 2011 EUR 129,345 was received in contributions to Core Activities compared with EUR 171,845 in 2010 and EUR 199,294 in 2009.

5. Staff

The higher staff costs are due to IFLA now covering some salaries previously subsidised from external funds.

In 2011 the Governing Board endorsed its risk management policy and strategy.

Jennefer Nicholson, IFLA Secretary General

Part I- Governing Board



from top (L to R): A. Okerson, F. Martínez-Arellano, I. Lundén, G. Clavel-Merrin, D. Scheeder, G. Leitner, B. Lison, S. Sipilä, P. Whitney, I. Parent, B. Mbambo-Thata, I. Bon, F. Blin, L. Rudasill, C. Mackenzie, T.E. Moseid, A.M. Tamarro

Elections were held during 2011 for President-elect, Governing Board, and Division Officers.

The five Division Chairs are members of the Governing Board and its Professional Committee.

Governing Board 2011-2013

Ingrid Parent, Canada (President from 18 August, President-elect from 28 August 2009-2011)

Sinikka Sipilä, Finland (President-elect from 18 August)

Donna Scheeder, USA (re-elected from 18 August, Treasurer from 18 August)

Ann Okerson, USA (elected Chair of PC from 18 August)

Kent Skov Andreasen, Denmark (elected from 18 August)

Frédéric Blin, France (elected from 18 August)

Ingrid Bon, The Netherlands (elected from 18 August)

Genevieve Clavel-Merrin, Switzerland (elected from 18 August)

Barbara Lison, Germany (elected from 18 August)

Inga Lundén, Sweden (elected from 18 August)

Christine Mackenzie, Australia (elected from 18 August)

Buhle Mbambo-Thata, South Africa (re-elected from 18 August)

Paul Whitney, Canada (re-elected from 18 August)

Lynne M. Rudasill, United States (elected Chair Division I, from 18 August)

Philippe Cantié, France (elected Chair Division II from 18 August, resigned 18 October)

Tone Eli Moseid, Norway (re-elected, elected Chair Division III, from 18 August)

Anna Maria Tamarro, Italy (elected Chair Division IV, from 18 August)

Filiberto Felipe Martínez-Arellano, Mexico (elected Chair Division V, from 18 August)

Gerald Leitner, Austria (elected Chair MLAS, from 18 August)

The IFLA Governing Board and its Executive, Professional, and Finance Committees met four times during 2011: 18 April 12 and 19 August 7 December.

Retired 2009-2011

Governing Board members

Danielle Mincio, Switzerland

Jesús Lau, Mexico

Patrice Landry, Switzerland

Michael Heaney, United Kingdom

Judith J. Field, USA

Helena R. Asamoah-Hassan, Ghana

Janice Lachance, USA

Pascal Sanz, France

Barbara Schleihagen, Germany

Qiang Zhu, China

President Ellen Tise, South Africa

Steve W. Witt, USA (absent)



Retiring Governing Board members during closing session

Part I - Honours and Awards / Professional Awards

IFLA Honours and Awards

IFLA Medal

Paul Sturges for significant contribution to IFLA and international leadership in upholding IFLA's core values of freedom of access to information and freedom of expression.



IFLA Scroll of Appreciation

Luisa Vigo-Cepeda, Chair of the Puerto Rican National Committee: the Scroll of Appreciation recognising the National Committee of the IFLA World Library and Information Congress 77th IFLA General Conference and Assembly.



Christie Koontz for her distinguished services to IFLA's professional activities in library management and marketing.



Professional Awards



IFLA Communicator of the Year

The New Professionals Special Interest Group
Sebastian Wilke and Dierk Eichel.

The Jay Jordan IFLA/OCLC Early Career Development Fellowship Programme

The 2011 Fellows of this joint programme of IFLA, OCLC and ATLA were:

Elchin Mammadov, Azerbaijan; Geanrose Lagumbay, Philippines; Khumo Dibeela, Botswana; Milan Vasiljević, Serbia; Tian Xiaodi, China; Fiskani Ngwira, Malawi.

De Gruyter Saur / IFLA Research Paper Award

Erin Thomas, Grace Costantino, Bianca Crowley and Rebecca Morin
“Heeding the Call: User Feedback Management and the Digital Library”.

IFLA Library and Information Science Student Paper Award

(Sponsored by IFLA and ekz.bibliotheksservice GmbH)

Cletus D Kuunifaa
“Access to Information legislation as a means to achieve transparency in Ghanaian governance: lessons from the Jamaican experience.”



Best IFLA Poster Session

“Library as an open living lab environment - user's eyes in developing Laurea Library”
Kaisa Puttonen & Satu Hyökki.

9th IFLA International Marketing Award

(Sponsored by Emerald Group Publishing Ltd)

German National Library of Medicine
“Pilots take off – and land (as you like it.)”

Action for Development through Libraries Programme (ALP)



The IFLA Action for Development through Libraries Programme (IFLA ALP) works in collaboration with libraries, library associations, partner organisations and library professionals in developing and emerging countries to deliver relevant, sustainable activities for equitable access to information and better library communities. ALP focuses on strategic, national and regional level advocacy and capacity building. IFLA ALP works to raise the voice of the profession nationally, regionally and internationally.

The second workshop of the BSLA programme in Cameroon with members of the Cameroon Association of Librarians, Archivists, Documentalists And Museum Curators (ABACAM).

A major ALP activity, the Building Strong Library Associations programme (BSLA), delivered training in Perú, Lebanon, Cameroon, Lithuania, Ukraine, Botswana and Nepal.

BSLA Country Projects:

“After the BSLA workshop, every participant decided on a project for their region. I set my objective to promote school libraries in Chiclayo. I met with school directors to develop activities to promote libraries to school students. We started a campaign on Facebook: “Biblioqué?” and presentations to more than 200 school children on what librarians do.”

Ruth Sanchez, BSLA workshop participant, Chiclayo, Perú

In Cameroon, a public library in Buea was about to close. A colleague who attended the first BSLA workshop took inspiration from the session on strategic planning and with some of his colleagues presented a strategic plan to library managers and the community that was adopted by the library’s members and by the staff. Today, the library remains open.

Preservation and Conservation (PAC)

PAC focuses on issues of preservation and initiates worldwide cooperation for the preservation of library materials. 15 Regional Centres manage PAC activities in their specific regions.

Training on Preservation and Restoration of Books and Graphical Documents in Almaty, Kazakhstan:

The IFLA-PAC programme, with support from UNESCO, helped the National Library of Kazakhstan in organizing a successful workshop on preservation and restoration of books and graphical documents.

The training was provided by Thierry Aubry, expert in restoration from the Department of Conservation at the Bibliothèque nationale de France, and was attended by representatives of Kazakhstan’s regional libraries and members of the National Library. Staff of the National Museum, the National Archives and the State University also joined these groups.

Preservation and restoration are not taught in Kazakhstan and it was the first time that such a training course was held. The goal was thus to introduce the foundations of preservation and restoration, in practical as well as theoretical terms, in a context of absence of initial training, intensive use of collections and very restricted means. The question of how to practice restoration in these conditions represented one of the most interesting aspects of this seminar. For instance, the teacher and trainees had to make their own adhesive with wheat flour! This successful experience should provide the opportunity for further training.



Committee on Copyright and other Legal Matters (CLM)

CLM was created to advise and represent the international library community in copyright and intellectual property concerns. One of its main activities is to keep a watching brief on the activities of the World Intellectual Property Organization (WIPO), and represent to IFLA at key WIPO meetings.

2011 was an extremely busy and productive year for CLM. The Committee continued its engagement with the Standing Committee on Copyright and Related Rights (SCCR) at WIPO, where it worked with representatives from governments and civil society organisations to advocate for an international instrument on copyright exceptions and limitations for libraries and archives. New web pages on the topic were added to the IFLA website, and an advocacy campaign ensured that many national library associations reached out to their national copyright representatives in support of IFLA's position. The November meeting of the SCCR featured three days of discussion on this issue and a large library delegation, including the IFLA President and Secretary General, worked hard to ensure that libraries' preferred legal language on 11 cluster topics of exceptions and limitations were included in the meeting's outcome documents. At the conclusion of the meeting Member States agreed to further work in the area during 2012, which was a very positive result for the efforts of CLM Committee members.

Work at WIPO was based on a core CLM document, the Treaty Proposal on Copyright Limitations and Exceptions for Libraries and Archives, which was endorsed by the Governing Board and launched at the IFLA Presidential Meeting in April 2011. The CLM Committee also produced a number of additional policy documents during the year. The Governing Board endorsed *Guiding Principles on Intellectual Property and Genetic Resources, Traditional Knowledge and Folklore*, as well as a *Statement on Legal Deposit and A Statement on Orphan Works*. These positions underpinned outreach activities throughout the year at the European Parliament in Brussels, WIPO in Geneva and at various conferences that Committee members attended around the world.



*IFLA President
Ellen Tise
speaking at the
IFLA-WIPO reception.*

UNIMARC Core Activity (UCA)

The purpose of UCA is to coordinate activities aimed at the development, maintenance and promotion of the UNIMARC format, now a set of four formats - Bibliographic, Authorities, Classification and Holdings - and related documentation, through the Permanent UNIMARC Committee.

The 22nd Meeting of the Permanent UNIMARC Committee took place on 14-15 March 2011 at the National Library of Portugal, Lisbon. Besides discussion of past pending proposals on minor amendments, most of the work focused on additions and changes to the UNIMARC / Bibliographic and corresponding structures of the UNIMARC / Authorities for adapting the formats to the requisites of FRBR. This is a major work still in progress, started on the basis of a set of proposals presented by the Comité français UNIMARC.

IFLA-CDNL Alliance for Digital Strategies (ICADS)

In August 2011 the ICADS Advisory Board agreed that ICADS had fulfilled its purpose. This decision followed consultation with ICADS member libraries and with IFLA representatives.

Committee on Freedom of Access to Information and Freedom of Expression (FAIFE)

FAIFE is an initiative within IFLA to defend and promote the basic human rights defined in Article 19 of the United Nations Universal Declaration of Human Rights. The FAIFE Committee furthers freedom of access to information and freedom of expression in all aspects, directly or indirectly, related to libraries and librarianship. FAIFE monitors the state of intellectual freedom within the library community world-wide, supports IFLA policy development and co-operation with other international human rights organisations, and responds to violations of free access to information and freedom of expression.

FAIFE issued “Spotlights” focusing on:

- Revisionism and Professional Ethics II;
- An attempt to understand what the proposed Internet filtering system in Turkey means;
- Venezuela’s National Library as the Nucleus of a National Library System (IABNSB) in the 20th century and its gradual dismantling in the 21st century;
- The role of Information Technology in defeating the Arab regimes: Facebook 2-0 Arab Presidents;
- The New Press and Media Act in Hungary;
- What is the effect of WikiLeaks for Freedom of Information?

Banned Books video calendar

The Entresse Library in Espoo, Finland, and IFLA's FAIFE Committee created the world's first Banned Books video calendar which ran for 25 episodes in December. Some of the leading figures from the library world including IFLA President Ingrid Parent, National Librarian of Finland Kai Ekholm, Director of the Europeana Foundation Jill Cousins and the National Librarian of Scotland Martyn Wade discussed banned books / censorship in their countries. Each speaker chose a book that has been banned and discussed why the chosen book should not be banned.

Professional Committee projects

The Professional Committee supported a wide variety of projects from across the IFLA divisions in 2011. A total of 22 projects were supported including preparation of guidelines, partnering programmes, workshops, data collection, and development of standards.

...a new initiative of IFLA's Library Theory and Research Section, supported as a PC Project.

Research skills and knowledge are the essential tool kit for ensuring that libraries and librarians continue to effectively and efficiently meet the evolving needs of the clients and communities they serve.

The Researcher-Librarian Partnership is a mentoring programme that provides the opportunity for new professionals to develop and refine their skills, knowledge and confidence in conducting research.

Six new professionals (with seven years or less in the profession) were selected and matched with mentors who worked with them for twelve months during 2010-2011:

- Tamara Braithwaite, Trinidad and Tobago / Mentor: Fay Durrant, University of the West Indies and Mona, Jamaica;
- Pegge Cabrera, USA / Mentor: Dr Sandy Hirsch, San Jose State University, USA;
- Sara Chiesse, Italy / Mentor: Dr Roswitha Poll, University and Regional Library Münster, Germany;
- Victoria O Etoromi, Nigeria / Mentor: Dr Lenrie O Aina, University of Ilorin, Nigeria;
- Gwen Mar, Fiji / Mentor: Lavinia Tabalala, University of the South Pacific, Fiji;
- Christina Nilsen, Canada / Mentor: Dr Heather O'Brien, University of British Columbia, Canada.

Following their final reports at the end of 2011, some of these researchers will be selected to present their results in Helsinki during the IFLA World Library and Information Congress 2012.

IFLA gratefully acknowledges the valuable contribution by the following Institutions and Organisations that have enabled us to continue our core and regional activities and development projects this year:

Koninklijke Bibliotheek, The Netherlands (Host of IFLA HQ)

The Bill & Melinda Gates Foundation

Bibliothèque nationale de France (Host of IFLA PAC)

British Library (Host of ICADS)

Biblioteca Nacional Portugal (Host of UNIMARC)

National Library Board, Singapore (Host of IFLA Asia and Oceania regional office)

University of South Africa, Pretoria (Host of IFLA Africa regional office)

Biblioteca Pública do Estado do Rio de Janeiro / Centro Universitario de Investigaciones Bibliotecológicas
(Host of IFLA Latin America and the Caribbean regional office)

National Library of Australia

Library of Congress, USA

National Diet Library, Japan

Library and Archives Canada

Danish Agency for Libraries and Media

Helsinki University Library, Finland

Deutsche Nationalbibliothek

Bibliothèque Nationale du Grand-Duché de Luxembourg

Biblioteca Nacional España

National Library Service, Barbados

Bibliothèque Nationale Suisse

Stockholm University Library, Sweden

Carnegie Corporation

Part I - Core Activities in Action

ALP- www.ifla.org/alp

PAC- www.ifla.org/pac

FAIFE- www.ifla.org/faife

UNIMARC- www.ifla.org/unimarc

CLM- www.ifla.org/clm

January	<ul style="list-style-type: none"> • FAIFE Launches Spotlight Series on Access to Information Issues
February	<ul style="list-style-type: none"> • Seminar on Capacity Building Interventions On The Millennium Development Goals (MDGs) For Franco-phone Africa, Cameroon • Transparency, Good Governance and Freedom from Corruption workshops, Serbia • ALP Transparency workshop, Canberra, Australia
March	<ul style="list-style-type: none"> • BSLA train the trainers workshop for Arab Speaking Librarians, The Hague, Netherlands • IFLA social media survey, online • Public Access to Health Information Workshop, Maputo, Mozambique • Presentation: Conservare il passato tra tradizione e innovazione: esperienze di grandi biblioteche storiche, Milan, Italy • UNIMARC Committee meeting, Lisbon, Portugal
April	<ul style="list-style-type: none"> • Treaty Proposal on Copyright Limitations and Exceptions for Libraries and Archives released • Presentation: France-Russia: Achievements in the field of conservation and restoration of documents, Paris, France • Leadership for municipal public libraries, Sofia, Bulgaria
May	<ul style="list-style-type: none"> • Library Advocacy: Sharing and Learning from National and International Experiences, London, United Kingdom • Preservation Week programme
June	<ul style="list-style-type: none"> • BSLA country meetings, Nepal and Argentina • Internet Manifesto workshop, Uruguay • WIPO SCCR 22, Geneva, Switzerland • Practical workshop in restoration and binding of Oriental manuscripts and rare books, Almaty, Kazakhstan • Training Program for the Care, Handling, and Storage of Microfilm and Photographs, Tokyo, Japan • Workshop on Digitisation of Heritage Materials and preservation of digital collections, Jakarta, Indonesia • Workshop on Health Information Literacy, Dhaka, Bangladesh
July	<ul style="list-style-type: none"> • ALP project for Building Capacity for In-country training for small library associations in the South Pacific, supporting 2011 Library Week, Samoa • International Preservation News issue 54: Preservation in Tropical Climates
August	<ul style="list-style-type: none"> • BSLA train the trainers workshops for Caribbean, San Juan, Puerto Rico • BSLA train the trainers workshops for Central and South America, Panama City, Panama • Production and presentation of several videos concerning recovery post earthquake in Chile (cultural heritage) • "Collections in Islands. Setting-up and Promoting Cultural Heritage through Networking", San Juan, Puerto Rico
September	<ul style="list-style-type: none"> • WIPO General Assembly, Geneva • Special workshop on emergency salvage for collections • Transparency, Good Governance and Freedom from Corruption workshop, Buenos Aires, Argentina
October	<ul style="list-style-type: none"> • Disaster preparedness seminars, Australia and New Zealand
November	<ul style="list-style-type: none"> • Intellectual Freedom across the Globe, Webinar • WIPO SCCR 23, Geneva, Switzerland • Launch of new webpages on Copyright Limitations and Exceptions in Libraries and Archives
December	<ul style="list-style-type: none"> • Banned Books video calendar, online • 22nd Preservation Forum: "Disaster Preparedness in China, Korea, Australia and Japan", Tokyo, Japan

Part I - 'The global voice of libraries' - where we were

January	<ul style="list-style-type: none"> • ALA Midwinter, San Diego, United States • BOBCATSSS, Szombathely, Hungary
February	<ul style="list-style-type: none"> • Africa Section SC meeting, Cameroon • MLAS (Management of Library Associations Section) Split, Croatia • IFLA RSCAO (Regional Section: Asia and Oceania) meeting, Hong Kong, China
March	<ul style="list-style-type: none"> • OCLC-EMEA Regional Council, Frankfurt, Germany • Meeting with Cuban Library Association and UNESCO commission, Havana, Cuba
April	<ul style="list-style-type: none"> • LAC Open Access conference, Mexico City, Mexico • IFLA Presidential meeting, The Hague, The Netherlands • Malaysia National Library: IFLA Newspapers Conference, Kuala Lumpur, Malaysia • UNESCO World Book and Copyright Day, Taipei, Taiwan, China
May	<ul style="list-style-type: none"> • UNESCO International Conference Memory of the World, Warsaw, Poland • World Summit on Information Society Forum 2011, Geneva, Switzerland • Canadian Library Association Conference, Halifax, Canada • African Library Summit, Gauteng, South Africa
June	<ul style="list-style-type: none"> • UNESCO World Forum on Culture and Cultural Industries, Monza, Italy • 100th anniversary of the annual German Library Associations Conference, Berlin, Germany • Crimea 2011 conference, Sudak, Crimea, Ukraine • ALA Annual Conference, New Orleans, United States
August	<ul style="list-style-type: none"> • WLIC 2011, San Juan, Puerto Rico
September	<ul style="list-style-type: none"> • Internet Governance Forum, Nairobi, Kenya • Prins Claus Fund 15 years Book Presentation, The Hague, The Netherlands • E-Inclusion Conference, Brussels, Belgium • European Cultural Congress, Wroclaw, Poland • IFLA/ILDS Conference, Chicago, United States • International Committee of the Blue Shield, Paris, France • International Symposium "Reading link between generations: toward a more interdependent society", Tunis, Tunisia
October	<ul style="list-style-type: none"> • UNESCO IFAP Preservation of Digital Information in the Information Society, Moscow, Russia • Association of Research Libraries, Washington D.C., United States • Biennial Conference of the Slovenian Library Association, Maribor, Slovenia • 40th General Meeting of the International Federation of Reproduction Rights Organisations (IFRRO), Ljubljana, Slovenia • Barbados Library Association Conference, Bridgetown, Barbados
November	<ul style="list-style-type: none"> • UNESCO General Conference, Paris, France • Pacific Rim Digital Library Alliance (PRDLA) Annual Meeting, Los Angeles, United States
December	<ul style="list-style-type: none"> • 80th Anniversary of the Lithuanian Librarians Association, Vilnius, Lithuania • 6th Meeting of the LAMMS Coordinating Council, Paris, France • 300th Anniversary National Library of Spain, Madrid, Spain

Part I - Membership

1271 members renewed their IFLA membership in 2011, while 145 new members joined. 2011 has been the first year in which IFLA experienced a slight drop in membership as a consequence of the worldwide trend in library and association budgets for cutbacks, due to the severe global economic crisis we have been experiencing since 2009. The total number of members dropped in 2011 by 4 % compared to the previous year. The year started with 1479 members and closed with 1416 financial members. Despite the drop, IFLA managed to retain 90 % of its membership and to recruit 10 %.

Categories per Region - FINANCIAL - 31 December 2010/2011													
Categories	Africa		Asia/Oceania		Europe		Latin America/Caribbean		North America		Totals		%
	2011	2010	2011	2010	2011	2010	2011	2010	2011	2010	2011	2010	
Institutional Sub-unit	0	0	2	2	3	3	0	0	3	3	8	8	0.00
Institutions	83	98	168	190	533	551	53	57	137	141	974	1037	-6.08
Intl Associations	0	1	3	3	11	9	1	1	2	2	17	16	6.25
Nat'l Associations	10	16	21	22	63	66	11	10	12	11	117	125	-6.40
One pers. Lib. Centre	0	0	0	0	2	2	0	0	1	0	3	2	50.00
Other Associations	0	0	3	2	2	2	0	0	1	1	6	5	20.00
Personal Affiliates	15	9	25	26	55	54	21	23	105	78	221	190	16.32
School Libraries	0	1	1	2	0	1	0	0	0	0	1	4	-75.00
Student Affiliates	9	9	18	23	17	28	5	3	20	29	69	92	-25.00
Grand Total	117	134	241	270	686	716	91	94	281	265	1416	1479	-4.26
2010->2011 %		-12.69		-10.74		-4.19		-3.19		6.04		-4.26	

In 2011, representation and outreach activities, especially of the IFLA President and President-elect proved to have a positive effect on IFLA membership recruitment and retention. For 2012 a strong proactive recruitment and retention strategy has been put into force, in close cooperation with IFLA's Board, the Professional Units and the Regional Offices. It is one of the objectives of the Board's Key Initiative on Outreach to maintain IFLA's membership support at a healthy level to enable IFLA's advocacy activities worldwide.

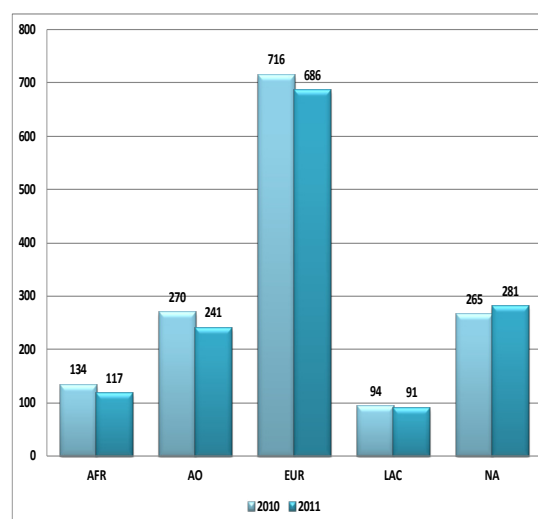
IFLA membership income in 2011 formed 48 % of the total IFLA HQ expenditure

Year	Membership Income €	IFLA HQ Expenditure	%
2010	756,075	1,706,139	44
2011	733,099	1,512,939	48

To support inclusion in IFLA and to assist with the financial difficulties currently being experiencing by many in the international library world, the Board in 2011 endorsed four new membership categories:

- New Graduates
- Non-Salaried
- Association affiliates
- Disaster Recovery (membership assistance)

IFLA Members per region (2010 vs. 2011)



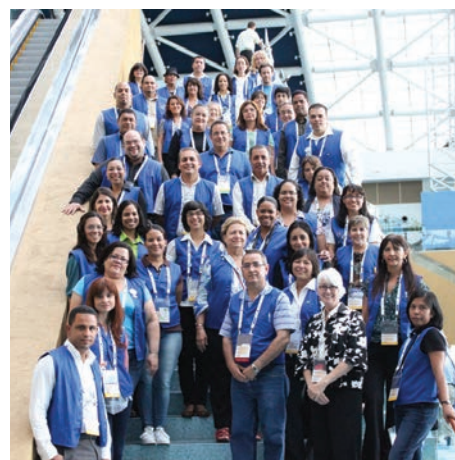
Part I - IFLA World Library and Information Congress

The IFLA World Library and Information Congress 2011, 77th IFLA General Conference and Assembly took place in San Juan, Puerto Rico, from 13-18 August, with the theme 'Libraries beyond libraries: Integration, Innovation and Information for all'.

Number of countries represented	116
Full time delegates	1928
Day registrations	228
Accompanying persons	68
Volunteers	194
First timers	492
Grantees	47
Exhibitors	79
Exhibition space (M2)	927
Tweets and blog posts	2000

Based on IFLA's commissioned research it is estimated that:

- Delegates budgetary power exceeded 1.2 billion US dollars;
- Delegates spent more than 2.5 million US dollars while in Puerto Rico;
- More than 1635 tourism days were spent in Puerto Rico.



Grants

IFLA thanks the following organisations for assisting Congress attendance through grants:

- ARL Essay Contest
- IFLA LIS Student Paper Award - ekz.bibliotheksservice GmbH
- IFLA International Marketing Award - Emerald Group Publishing Ltd.
- Shawky Salem Training Fund
- Stichting IFLA Foundation
- Grants for CILIP members
- Rovelstad Scholarship in International Librarianship
- Bourses francophones IFLA du Comité Français IFLA
- Reisekostenzuschüsse zur Teilnahme am Weltkongress Bibliothek und Information
- Nederlandse Bibliotheek Dienst

Sessions	158
Sessions with SI	31
Poster Sessions	134
Conference Papers	333
Business Meetings	61

Top 5 Country Representations

- United States
- China
- Puerto Rico
- Canada
- Germany

Congress Sponsors

- Platinum: OCLC
- Silver: INFOR
- Bronze: Gale Cengage Learning
De Gruyter Saur
- Associate: SirsiDynix
Elsevier

Local Sponsors

- Puerto Rico Convention Center District Authority
- Puerto Rico Does it Better
- Puerto Rico Convention Bureau



Congress Speakers

Keynote Speaker:
Fernando Pico (photo), Universidad de Puerto Rico

Plenary Speakers:
Trevor C. Clarke, WIPO;
Mayra Santos Febres, author;
Luis Molina-Casanova, University of the Sacred Heart, Puerto Rico.



Balance sheet as per 31 December 2011

	31 December 2011		31 December 2010	
Assets	€	€	€	€
<i>Tangible Fixed Assets</i>		117,218		84,730
<i>Financial Fixed Assets</i>		2,018		315,940
<i>Current Assets</i>				
Receivables	334,505		119,828	
Cash at bank and in hand	<u>2,267,370</u>		<u>2,702,545</u>	
		<u>2,601,875</u>		<u>2,822,373</u>
		<u><u>2,721,111</u></u>		<u><u>3,223,043</u></u>
Liabilities				
<i>Equity</i>				
Earmarked funds	0		108	
Earmarked reserves	88,103		116,068	
General reserve	<u>572,195</u>		<u>767,721</u>	
		660,298		883,897
<i>Current Liabilities</i>				
Deferred income	26,234		21,693	
Other liabilities	<u>2,034,489</u>		<u>2,317,453</u>	
		<u>2,060,813</u>		<u>2,339,146</u>
		<u><u>2,721,111</u></u>		<u><u>3,223,043</u></u>

Statement of Income and Expenditure for the Year 2011

	IFLA Headquarters	Core Activites	Total 2011	Total 2010
	€	€	€	€
Income				
Membership fees	733,099		733,099	756,075
Other contributions Core Activities	1,073	128,272	129,345	171,845
Corporate Partners	52,889		52,889	43,000
Dutch Government	16,000		16,000	16,000
Contributions Bill & Melinda Gates Foundation	320,440		320,440	522,996
Sales of publications and royalties	59,220		59,220	102,587
Share of conference registration	42,642		42,642	130,449
Interest and other financial income	6,315		6,315	46,577
Income voucher scheme	55,930		55,930	53,602
Income UNESCO	13,980		13,980	0
Income Shawky Salem Training Fund	414		414	7,919
Income Margreet Wijnstrom Fund	659		659	532
Miscellaneous	15,178	132	15,310	17,468
	<u>1,317,839</u>	<u>128,404</u>	<u>1,446,243</u>	<u>1,870,050</u>
Expenditure				
Conferences and meetings	51,500		51,500	50,545
Professional programmes	88,095	66,774	154,869	139,451
Costs of publications (including free publications)	62,018	26,266	88,284	113,605
Staff expenses	816,252	61,927	878,179	820,842
Office expenses	130,370		130,370	180,759
Expenses Bill & Melinda Gates Foundation	320,440		320,440	522,996
Expenses voucher scheme	5,250		5,250	21,603
Expenses UNESCO	13,980		13,980	0
Expenses Shawky Salem Training Fund	1,331		1,331	610
Expenses HP Geh Grant	108		108	0
Expenses Margreet Wijnstrom Fund	0		0	0
Expenses Guust van Wesemael Literacy Prize	281		281	1,500
Interest and other financial expenses	16,855		16,855	0
Miscellaneous	6,459	1,936	8,395	13,816
	<u>1,512,939</u>	<u>156,903</u>	<u>1,669,842</u>	<u>1,865,727</u>
Result	<u>-195,100</u>	<u>-28,499</u>	<u>-223,599</u>	<u>4,323</u>

Part II- Language Centres/ Regional Offices / Core Activities Offices

Four **Language Centres** contribute to more effective communication within the relevant language communities. These activities include the publication and/or translation of newsletters, key IFLA documents, guidelines, press releases, and Congress papers.

RUSSIAN



Irina Gayshun, Head Sector IFLA Issues/ Foreign LIS/International Relations, Russian State Library, Moscow.

CHINESE



Wang Xiaofei, Director;
Hao Jinmin, Program Officer,
International Cooperation Division,
National Library of China, Beijing.

ARABIC



Dina Youssef, Director IFLA Centre for Arabic;
Speaking Libraries (IFLA-CASL);
Mandy Taha, Project Coordinator IFLA-CASL;
Aya Tohamy, Translator IFLA-CASL,
Bibliotheca Alexandrina, Egypt

FRENCH (in Africa)



Mariétou Diongue Diop, Director,
Central Library,
Cheikh Anta Diop University, Senegal.

Three **Regional Offices** raise IFLA's profile internationally and assist in: membership recruitment, (co-) organising regional IFLA events, disseminating information, and contributing to effective communication within their regions and IFLA globally.

ASIA AND OCEANIA



Tan Keat Fong, Regional Manager;
Petrina Ang Hui Min, Assistant,
National Library Board, Singapore.

AFRICA



Lindy Nhlapo, Regional Manager,
University of South Africa, Pretoria.

LATIN AMERICAN AND THE CARIBBEAN



José Adolfo Rodríguez Gallardo,
Regional Manager,
Centro Universitario de Investigaciones
Bibliotecológicas (CUIB),
Coyoacán Mexico.

Core Activities Offices

Action for Development Through Libraries Programme (ALP)

IFLA Headquarters:
Fiona Bradley, Consultant ALP.

Preservation and Conservation (PAC)

Bibliothèque nationale de France:
Christiane Barylà, Programme Director;
Flore Izart, Programme Officer.

Universal Marc (UNIMARC)

Biblioteca Nacional Portugal:
Maria-Inês Cordeiro, Programme Director.

IFLA-CDNL Alliance for Digital Strategies (ICADS)

British Library:
Caroline Brazier, Chair, Advisory Board;
Mandy Stewart, Secretary.

Committee on Freedom of Access to Information and Freedom of Expression (FAIFE)

IFLA Headquarters:
Stuart Hamilton, Director, Policy & Advocacy.

Committee on Copyright and other Legal Matters (CLM)

IFLA Headquarters:
Stuart Hamilton, Director, Policy & Advocacy.

At WLIC 2011



Back row (L to R) : S. Hamilton, T. Hoeink, M. Bouwens, Y. Wang, L. Nhlapo, P. Ang, C. Zuidwijk, J. Ouwerkerk, L. Putziger, L. Takács.
Front row: D. Youssef, F. Bradley, J. Nicholson, M. Diop, I. Gayshun, T.K. Fong, I. Verheul, S. Schaezman, M.I. Cordeiro.

Part II- IFLA Headquarters/Corporate Partners/ IFLA Publications



Back row (L to R): L. Takács, L. Putziger, J. Ouwerkerk, S. Lemstra, C. Zuidwijk, J. Nicholson, A. Korhonen, W. Dalhoff, S. Hamilton.
Front row: J. Yeomans, T. Hoeink, S. Schaeapman, I. Verheul, M. Bouwens.

IFLA Headquarters

Jennefer Nicholson *Secretary General*

Magda Bouwens *Office Manager*

Wiebke Dalhoff *Policy Officer*

Stuart Hamilton *Director, Policy & Advocacy*

Tatjana Hoeink *Membership Officer*

Anne Korhonen *Administrative Assistant (part-time)*

Simon Lemstra *Web & IT Manager*

Josche Ouwerkerk *Conference Officer (part-time)*

Lidia Putziger *Administrative Officer (part-time)*

Susan Schaeapman *Voucher Admin./Communications Officer*

Louis Takács *Communications Officer/Web Content Editor*

Ingeborg Verheul *Director, Services & Communications*

Joanne Yeomans *Professional Support Officer (part-time)*

Christine Zuidwijk *Financial Officer (part-time)*

Sjoerd Koopman *Professional Programmes Director
(retired 1 August 2011)*

Federica Marangio *Advocacy Support Officer
(until 24 July 2011)*

2011 Corporate Partners

Corporate Partners provide financial support for IFLA's ongoing activities and in return receive benefits packages designed to promote their businesses to IFLA members. Corporate Partners contribute at three levels: Gold, Silver or Bronze.

Gold Corporate Partners



Silver Corporate Partners

BRILL
Cambridge University Press
Gale Cengage Learning

Bronze Corporate Partners

Axiell
Annual Reviews
Ebrary
Harrassowitz Booksellers and Subscription Agents
Ingressus
Innovative Interfaces Inc.
ProQuest
Schulz Bibliothekstechnik GmbH
Springer

IFLA Publications

For full details please visit:
www.ifla.org/ifla-publications

IFLA Publications Series



IFLA Series on Bibliographic Control



IFLA Professional Reports



IFLA Journal





IFLA Headquarters

P.O. Box 95312
2509 CH The Hague
Netherlands

TEL +31-70-3140884

FAX +31-70-3834827

E-MAIL ifla@ifla.org

www.ifla.org

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